

METER TESTING POLICY

If a customer believes their meter is reading inaccurately, the District will send the meter to be tested at an independent laboratory.

If the customer's meter tests within the allowed 97% to 103% tolerance, there will be no adjustment to the customer's water bill and a service charge will be assessed to the customer's account to cover all expenses the District incurs, including the cost of the test as well as shipping and handling.

If the customer's meter is reading below the 97% allowance, the customers will not be charged for the amount under billed. A new meter will be installed free of charge to the customer.


If the customer's meter tests over the 103% allowance, the customer will be credited for the full amount over the 103% for one year. If the customer has been living in the residence for less than one year or the meter has been replaced within one year, only the period the customer has been living at the residence or the time the meter has been installed will be considered. A new meter will be installed free of charge to the customer.

If you desire to have your meter tested, please call the District Manager to make the proper arrangements.

METER READING POLICY

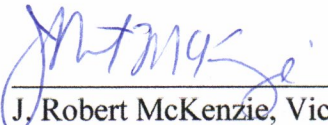
If you desire to have the reading of your meter verified to check your most recent billing, there is no charge for this "one time" extra meter reading. However, there will be a \$50.00 service charge for any subsequent meter readings requested by the customer during the same billing period.

This policy replaces all previous Meter Testing and Meter Reading Policies.



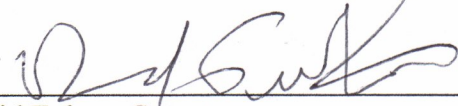
Frank Groves, Jr., President

July 28, 2020
Date



J. Robert McKenzie, Vice-President

July 28, 2020



David Fulton, Secretary

July 28, 2020
Date